

Yomly optimises HR and payroll management at Pitfire Pizza, driving growth and efficiency

Challenge

Pitfire Pizza, renowned for its artisan pizzas, has experienced significant growth in recent years. As the team grew 10x, the restaurant faced increasing complexity in managing its workforce. Tracking staff document expirations, processing payroll, and managing time were all still handled manually, becoming cumbersome and error-prone. "Our staff has grown substantially in the last few years, and we needed a solution to help us manage payroll and employee documents more efficiently," said Matt Cox, Pitfire's Operations Director. What was once manageable for a smaller team had become overwhelming as the business scaled.

Pitfire Pizza also found it difficult to keep up with the growing complexity of its workforce. Industry trends emphasised the shift toward more efficient, scalable solutions, prompting Pitfire to seek a tool that could automate payroll and document tracking, and proactively manage HR tasks. Pitfire needed a solution that would streamline operations and support their evolving needs without adding complexity to their HR processes.

"Yomly's platform is highly customisable to meet our specific needs. The ability to tailor the system to align perfectly with our operations has been invaluable, enabling us to streamline HR and payroll processes. This flexibility has reduced payroll processing time from several days to just two and we expect this to come down further to just a few hours."

Matt Cox
Operations Director

Solution

After evaluating several HR solutions, Pitfire selected Yomly to streamline its HR and payroll operations. The goal was to automate and simplify workforce management, and Yomly's integrated platform, which combines payroll and document management, proved to be the ideal solution. By eliminating many manual processes and providing highly customisable features, Yomly tailored the system to fit Pitfire's unique needs.

The implementation process was seamless, with thorough training and a two-month soft launch before full integration into daily operations. Document management became much more efficient, removing the need for managers to track expirations manually. With proactive document management now in place, the team receives automatic notifications when documents are nearing expiration. "The responsiveness of Yomly's service desk, who action requests the same day, and the system's customisability have been key in helping us manage growth without needing additional HR staff," said Matt Cox. Yomly has empowered Pitfire to maintain a lean HR function, improve operational efficiency, and save valuable time.

Industry: Food and Beverage
Client Since: 2024
Champion: Matt Cox | Operations Director
Locations: UAE
Employees: 250+
Website:
<https://pitfirepizzabakers.com>