

# Al Ghalia chooses Yomly to create a highly customised HR & Payroll solution to drive efficiency and keep pace with rapid expansion

## Challenge

Established in 1997, hospitality powerhouse, Al Ghalia has over two decades of experience and a number of successful ventures. Headquartered in Bahrain, the team continues to develop and grow iconic concepts, including Cafe Lilou, Monsoon and Fatto, with five divisions spanning hospitality, lifestyle, retail

and construction, expanding throughout Bahrain and within the Gulf region. When researching new HR & Payroll solutions, the team at Al Ghalia came across Yomly (formerly EmiratesHR), thanks to a recommendation from a colleague. Rapidly expanding operations and an increase in their workforce drove the need for highly customisable HR & Payroll software, that could support the team and the growth of the business. "We were looking to increase efficiency in our HR operations across both Bahrain and Saudi Arabia, when we approached Yomly" explains Joanna Reed, Group Director – Human Resources & Administration at Al Ghalia. "We needed a complete HR solution, that could manage all of our HR disciplines and be tailored to align with the complex requirements of our business. The solution needed to be user-friendly, with a clear logic to help our diverse workforce understand the new technologies and adopt them easily."

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Group Director – Human Resources & Administration

## Solution

The Yomly team worked with Al Ghalia to create a highly customised solution that met their specific requirements. "Yomly provides a solution that meets all our HR needs, while the Yomly development team worked with us to design modules to our exact requirements," Joanna remarked. "We have taken a phased approach to implementation, starting with Core HR, Time & Attendance and most recently ATS, Overtime and Payroll. Shift Rostering will be the final module to be implemented."

When discussing the implementation process Joanna comments, "We worked across the organisation department by department in small focus groups to introduce the solution and the mobile App to our staff. We also nominated a specific day, 'EmiratesHR Day'- the official day of adoption of the new solution and supported our launch with a campaign of specially designed "Danglers" and "Wobblers" which we hung in all outlets, offices and kitchens. The Yomly client service team, in particular Ayman Abdul Latif, have been incredibly supportive, working alongside our project manager to ensure that all of our needs were met. Since implementation, the automation of a number of our HR tasks has certainly increased efficiencies and productivity across the team."

The Yomly platform has enabled the automation of countless HR tasks for the Al Ghalia team as Joanna concludes, "Time is money in our business and the ability to automate leave requests, salary certificates and reduce printing and the amount of paper we consume certainly helps our efficiency and environmental goals as a company. I am confident that we will see many more benefits to using the Yomly platform as we continue to utilise more of its impressive features."

**Industry:** Hospitality

**Client Since:** 2021

**Interviewed:** Joanna Reed, Group Director – Human Resources & Administration

**Number of Employees:** 2,000

**Locations:** Bahrain & KSA

**Website:** <https://alghalia.com/>