yomly

UMBRA

Yomly automates HR & Payroll processes for Umbra Insurance, improving efficiency and productivity

Industry: Insurance
Client Since: 2023
Champions: Shereen Lobo, Manager
Locations: Dubai, United Arab Emirates
Employees: 25+
Website:
https://www.umbrabrokersuae.com/

Challenge

Established in 2017, Umbra Insurance is a direct and reinsurance Broking Company that is fully licensed and regulated by DMCC. The team at Umbra approached Yomly looking for help with a host of HR & Payroll pain points including data management, workforce planning, payroll and benefits administration, security, data privacy and automating historical manual and paper-based processes.

In addition to needing multiple solutions for their HR processes, like many companies Umbra found that the COVID-19 pandemic accelerated the adoption of remote work. "HR software can help manage remote teams, track productivity and provide employees with self-service tools" says Shereen Lobo from Umbra.

"We were looking for software that could cover fundamental HR functions, including employee records management, attendance and leave tracking, payroll processing, as well as ensuring compliance with local labour laws." explains Shereen.

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Shereen Lobo
Manager at Umbra Insurance

Solution

"We spent time comparing features, pricing, scalability and the benefits of being cloud-based when looking for the best software options for us. The customisation, scalability and cost-effectiveness of the Yomly platform made it stand out from the crowd. Ultimately it was all of these features including data security, privacy and most importantly, the user-friendly nature of the platform, that convinced us that Yomly was the right solution for us. The Yomly team assessed the specific needs of Umbra by understanding our HR requirements and challenges, as well as providing valuable training sessions for the whole of our team, ensuring that our team were set up in the best way possible to the HR software effectively," says Shereen.

"In our case, where we had been handling everything manually, our process was prone to errors, so switching to Yomly gave the team a huge sense of relief, knowing that we no longer we have to deal with historical problems. The Yomly software has significantly reduced administrative tasks and paperwork, leading to improved efficiency and productivity. It has helped to reduce the time we spend on routine HR administrative tasks, such as data entry and payroll processing. We have also seen huge improvements in tracking data accuracy."