

# RATP Group Selects Yomly to digitally transform their HR processes, providing a cloud-based storage & information centre

**Industry:** Transportation

**Client Since:** 2019

**Interviewed:** Sabrina Ratkovic, HR Manager

**Locations:** Dubai, United Arab Emirates

**Employees:** 15-20

**Website:** <https://www.ratp.fr/en/groupe-ratp>

## Challenge

RATP Group operate and maintains urban and intercity transportation systems in 12 countries, on four continents, carrying more than 1.5 billion annual passengers on their networks.

As the world's fifth-largest transportation company, RATP Group runs and maintains tens of thousands of kilometres of subway, bus, tram and urban or intercity rail lines around the globe.

Sabrina Ratkovic, HR Manager at RAPT Group, explains "We have been in Dubai for the past five years and still have a small team to date, we were doing things manually and with business growing, we needed a tool to optimise our time and efficiency responding to employee needs. For us the most important features we required were employee leave requests, leave allowance calculations and from an HR perspective an online storage and employee information centre. Overall in a solution, we were looking for all HR pillars, which Yomly provides."

When asked what made Yomly stand out compared to other solutions in the market, Sabrina explained "without any doubt the the simplicity of the technology and the price."

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"Your client servicing team are just amazing, the way they know the system and the explanations are always clear and straight to the point. They're very helpful and always available."



**Sabrina Ratkovic**  
HR Manager

## Solution

In October 2019, RATP Group selected Yomly to digitally transform their HR processes, while providing a cloud-based storage and information centre. "Yomly has been implemented for our team in Dubai only, so far. We sent out email communication, arranged for training and launched! Your client servicing team are just amazing, the way they know the system and the explanations are always clear and straight to the point. They're very helpful and always available." says Sabrina.

"From first impressions, our employees have been very impressed with the software and information can be found very easily and quickly if needed. Although we are currently only using Yomly In Dubai, we plan to implement the platform in future operations" Concludes Sabrina Ratkovic, HR Manager at RATP Group.