

# NIA Limited implements digital transformation, selecting Yomly's complete cloud-based HR & Payroll solution.

**Industry:** Consumer Goods

**Client Since:** 2020

**Interviewed:** Wajid Zakir, HR Executive

**Locations:** Dubai, United Arab Emirates

**Employees:** 250 +

**Website:** <http://www.nialimited.com/>

## Challenge

NIA Limited is a business enterprise dealing in consumer electronics and home appliances in the United Arab Emirates and other parts of the Middle East.

With over 250 employees, NIA supplies the most advanced chillers and VRF systems to over 1,000 projects such as airports, powerplants, hospitals, universities and more. "HR within our organisation was slow-moving as we had a paper-based system for almost all HR functions. This meant that leave applications were moving from one table to another and one office location to another. Not only was this inefficient and slow but we would often lose track of documents." Says Wajid Zakir, HR Executive, NIA Limited.

"At NIA we set digital transformation as our goal for 2020, which meant the automation of all functions that could be automated. As HR, we spent more time dealing with leave/document requests having less time to work on policies, benefits and improvements of our colleague's wellbeing. We felt that we were doing an injustice to our role and therefore pushed for the implementation of an HRMS solution"

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**Wajid Zakir**

HR Executive

## Solution

In 2020, NIA Limited chose Yomly to act as a digital one-stop shop for all HR functions. Supporting automation of leave, documents, requests, payroll management and more. "Yomly stood out, over and above the rest due to the simplicity of the software and ease of use, the basic functions were available without the need for much configuration and the development team are continuously working on the solution. The support team has been immensely helpful from day one, helping us go live. The team spent time walking me through implementation documents and guiding me on the stages, making themselves available if I ever required their support and was quick to answer any queries or concerns I had." Says Wajid, when asked how the Yomly team helped with implementation.

Wajid also explains "Managers and colleagues alike are very pleased with the software. It gives them full transparency for all employment-related matters with the company. Managers are especially grateful for the level of visibility and the ease with which routine tasks can now be actioned. One of the things that everyone in our company is happy with is that the application is simple to use. So, from an employee and manager perspective, they are grateful that they have all their employment information at their fingertips and can access it without needing much training or support. From an HR perspective, the business settings are easy to use and configure. To put it simply, I like that the system is not rigid and there is flexibility to suit our needs." Concludes Wajid Zakir, HR Executive, NIA Limited.