

Yomly automates HR & Payroll processes for Dubai National Insurance streamlining workflow & improving employee experience

Industry: Insurance
Client Since: 2022
Champions: Nashat Hatem, Head of Procurement & Administration and Jihad Debian, HR Manager
Locations: Dubai, United Arab Emirates
Employees: 130+
Website: <https://www.dni.ae/>

Challenge

Dubai National Insurance approached Yomly looking for an efficient HR and Payroll solution that would automate their manual processes and support their employees in every HR aspect from onboarding to off-boarding. "We were looking to change our restrictive HR system and wanted customisable and adaptable software to support our team and colleagues," says Nashat Hatem, Head of Procurement & Administration at DNI.

After an online search, DNI approached Yomly and following an in-depth sales and solutioning process, the team were instantly impressed by the platform's straightforward and user-friendly interface. "The alignment of Yomly with local UAE laws was another element that we were attracted to. We were looking for a platform that would not only solve our day-to-day HR pain points but ensure that we stayed up to date with changing regulations as well" says Jihad Debian, HR Manager.

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 Head of Procurement & Administration

Solution

DNI selected Yomly to automate their HR & Payroll tasks and provide additional solutions to solve the HR pain points that the company was facing. "The Yomly team have been so helpful - assisting before the implementation of the system through several training sessions, ensuring our HR team was fully versed on the platform's capabilities" commented Nashat. "Once implemented, the system was introduced to the wider team via announcements and training sessions, furthering our understanding of how to utilise the Yomly platform to its full potential and improving the overall employee experience. The system has helped to streamline our HR operations, particularly managing leave. We are looking forward to using the recruitment module more intensely in the coming months."

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Jihad Debian
 HR Manager

"The Yomly system is perfect for a dynamic business environment, adapting to the specific needs of an organisation. I have dealt with more expensive solutions that are nowhere near as efficient as Yomly." Nashat said when asked how Yomly stands out from the crowd. "Unlike other solutions, the follow-up and after-sales at Yomly was really impressive. The whole team took the time to ensure we had everything that we needed through the process." When commenting on the overall employee experience, Jihad said "We have noticed a huge increase in the levels of staff satisfaction with the HR department's performance, since partnering with Yomly."